

Re: End of Defects Snagging Works CRM:0275081

Hi Mark,

Do you and Crystal need time on the agenda to present your poster and other items? We'd like to ensure everyone who has submitted questions has time allocated for discussion.

Best wishes

Oli

From: Mark Johnston <markjohnston2019@outlook.com>
Sent: 18 August 2024 11:51
To: info tgdt.org.uk <info@tgdt.org.uk>
Cc: Crystal Hill <chillee7@hotmail.com>
Subject: Fw: End of Defects Snagging Works CRM:0275081

Hi

Could you please add the below email to the items published to inform discussion at the EGM.

We appreciate it is past the deadline for publication but we only received the email from CHT on Friday. This is clearly going to be an important discussion point.

Mark & Crystal

From: Mark Johnston <markjohnston2019@outlook.com>
Sent: 18 August 2024 11:47
To: Housing <housing@chtrust.co.uk>
Cc: Crystal Hill <chillee7@hotmail.com>
Subject: Re: End of Defects Snagging Works CRM:0275081

Hi

As previously informed we are not available on Thursday 22nd August. Furthermore we are not agreeable to access for snagging until we have a better understanding of what is being carried out. To do this we would require the following:

- An easily understandable Snagging List document with detailed commentary on anything that is not being undertaken and why. Our issues with the current document:
 - We have been asking for this document for an extended period and only received it on 16th August, six days before the Snagging Works are due to start. This does not allow us enough time to properly review and compare with what we believe to be outstanding. We also need to take advice on whether if we allow snagging to begin on the basis of this list that this is a tacit acceptance that this is all that is required.
 - The list is difficult to understand with duplications, scoring out, different colours, and incomplete comments.
 - From what we think the document is saying there are sections we would be challenging e.g.
 - Kitchen Counter - we have in writing from you that this will be replaced but from what we see in the document this is not going to happen